**User Story Template**

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Why:

As a [role], I want to [desired outcome], so that [benefit or value].

Acceptance Criteria:

Given [pre-conditions or context],

When [trigger or action],

Then [expected outcome],

And [additional requirements or constraints].

Example from Business Problem #1:

Why:

As a business user, I want to ensure a seamless and secure upgrade of our ERP systems to a unified platform, so that we can streamline our operations, enhance data visibility, and improve overall efficiency.

Acceptance Criteria:

Given the need for a centralized ERP system,

When we initiate the upgrade process,

Then all local systems across the four global regions should integrate smoothly, providing a single source of truth for data and processes,

And the upgrade should not disrupt ongoing business operations, with minimal downtime during data migration.

User Story for Business Problem #2:

Why:

As a security administrator, I want to implement robust security standards and protocols across our upgraded ERP system, so that we can safeguard our data and systems from potential threats and ensure compliance with industry regulations.

Acceptance Criteria:

Given the importance of data security,

When we configure the ERP system,

Then it should adhere to industry-standard security frameworks (e.g., NIST, ISO 27001) and best practices,

And multi-factor authentication should be enabled for all user accounts, especially those with privileged access,

With regular security audits and penetration testing conducted to identify and address vulnerabilities proactively.

User Story for Business Problem #3:

Why:

As a compliance officer, I want to establish and implement SOX-compliant internal controls over financial reporting within our upgraded ERP system, so that we can ensure accurate and reliable financial data and meet regulatory requirements.

Acceptance Criteria:

Given the need for SOX compliance,

When we design the financial reporting processes in the ERP system,

Then it should generate SOX-compliant financial reports with appropriate audit trails,

And internal controls should be designed to prevent and detect errors, fraud, and misuse of financial information,

With real-time monitoring and alerting for potential SOX violations, enabling prompt corrective actions.

User Story for Business Problem #4:

Why:

As a project manager, I want to establish a realistic and achievable timeline for the ERP upgrade project, so that we can complete the implementation on time and within the allocated budget, without compromising the quality of the system.

Acceptance Criteria: User Story Template

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Acceptance Criteria:

Given the scope and complexity of the ERP upgrade,

When we develop the project plan,

Then it should include clear milestones, deliverables, and dependencies, with regular progress tracking and reporting,

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